

National framework agreement for telecare - part A (including equipment, installation, maintenance, monitoring and response services)

June 2006



NHS PASA has launched a new national framework agreement for telecare and associated services that will be for use by local authorities and social care/services in England.

Other organisations who are eligible to use the agreement are NHS trusts, strategic health authorities, collaborative procurement hubs, supply management confederations, housing organisations/associations, voluntary and/or charitable organisations, community equipment services, independent sector providers (such as third parties) and non departmental bodies charged with the delivery of health and social care/services.

The equivalent organisations in Scotland, Wales and Northern Ireland (as listed above) can use the agreement.

Contract reference number: CM/RSC/005/4376
Period of contract: June 2006 to May 2010

The framework agreement has been developed and tendered under the guidance of the telecare project management group with representatives from a number of key stakeholders: Care Services Improvement Partnership, Care Services Efficiency Delivery Programme, NHS Connecting for Health, NHS PASA Centre of Evidence-based Purchasing, Office of Government Commerce, Regional Centre of Excellence (Social Care) South East, Exodus Market Research, Commercial Directorate of the Department of Health. The project was sponsored by the Department of Health with Gary Belfield, Director of Primary Care, the senior responsible officer for the project.

What are the benefits? By using the agreement, you will:

- have the ability to achieve savings, based on existing prices being levied to the public sector for telecare, in the region of 13.9%
- benefit from the ongoing pan government project delivering the very latest innovation and technology to the public sector
- save time and resources as a result of not tendering locally, eliminating the need for your organisations to individually undertake your own procurement exercise
- save time and resource in ensuring users can avoid unnecessary delay in implementing the PT Grant
- support the "once only" principle and ensure that suppliers within the market do not need to increase product prices to cover future overhead costs for "multi tenders" up and down the country
- be legally covered under the EU procurement regulations
- have access to a searchable catalogue covering hundreds of telecare items with pictures, descriptions, prices and supplier website links
- be able to choose from 15 suppliers offering a range of products and services which conform to relevant regulations and standards
- benefit from independent market testing and evaluation of products, where applicable, from the NHS PASA Centre for Evidence-based Purchasing
- be able to use the national framework agreement on a completely free of charge basis (both customers and suppliers).



Suppliers and products supplied under the NHS PASA national framework agreement for telecare.

	Contract reference	Equipment	Installation	Maintenance	Monitoring	Response
Docobo	CM/RSC/05/4376/01	✓				
Fold Telecare	CM/RSC/05/4376/02	✓	✓	✓	✓	
Initial Attendo	CM/RSC/05/4376/03	✓	✓	✓	✓	
Invicta	CM/RSC/05/4376/04				✓	✓
Just Checking	CM/RSC/05/4376/05	✓				
New Church Housing	CM/RSC/05/4376/06				✓	✓
Philips Medical	CM/RSC/05/4376/07	✓	✓			
Possum Controls	CM/RSC/05/4376/08	✓	✓	✓		
Prowellness	CM/RSC/05/4376/09	✓				
Hugh Steeper	CM/RSC/05/4376/10	✓	✓	✓	✓	
SRS Technology	CM/RSC/05/4376/11	✓	✓	✓		
TBS GB	CM/RSC/05/4376/12	✓	✓	✓		
Tunstall Group	CM/RSC/05/4376/13	✓	✓	✓	✓	✓
Wealden & Eastbourne	CM/RSC/05/4376/14	✓	✓	✓	✓	✓
Vivatec	CM/RSC/05/4376/15	✓				

NHS PASA contact information

More information regarding the national framework agreement can be found on our website at: www.pasa.nhs.uk/eat/telecare.stm.

You can also contact the following people for information:

Paddy Howlin	category manager	paddy.howlin@pasa.nhs.uk	01244 586816
Andy Gudgeon	category specialist	andy.gudgeon@pasa.nhs.uk	023 9238 2905
John Dooley	uptake specialist	john.dooley@pasa.nhs.uk	01244 586836

NHS
**Purchasing and
 Supply Agency**

Premier House
 60 Caversham Road
 Reading, RG1 7EB
 Tel: 0118 980 8635

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